2010 PCC USERS' CONFERENCE

Wednesday

	Amphitheater	Emerald I	Emerald II	Diamond I	Diamond II	Open Lab & Exhibit Hall
7:30-8:30	Breakfast - Emerald III					Lab open at 8:15
8:30-9:30		What's New in Partner?	Refine Your Insurance Collection Process	Discover the Basics of Spreadsheets Using Open Office	Pay-for-Performance Strategies	(Exhibits Not Open)
9:45-11:45	srs Reports for Every Office Role	Communicating with Staff and Providers: Roundtable Discussion	Larger Copays and High Deductibles: New Challenges for Personal Collections	Monitor Your Practice Health with PCC's Practice Vitals Dashboard	Introduction to PCC EHR	(Exhibits Not Open)
11:45-1:00	Lunch - Emerald III					Lab open from 12:30-1:00
1:00-2:15	How to do your Own Pediatric Coding Audit (1 CEU Credit)	Save Time and Money with Autoposting	Access Partner Data from Anywhere with Pocket Partner	How to Set Your Prices Fairly	Get to Know PCC eRx	
2:30-4:00	Show Me the Ropes: EHR Panel Discussion	Learn Effective Patient Recall Strategies	Responding to Rejections, Denials, and Appeals	How to Optimize Your Insurance Configuration for Timely Reimbursement and Reporting	Preparing for PCC EHR	
Evening Activities	Shuttles to downtown 4:30-11:00 p.m., Open Lab 7:00-9:00 p.m.					

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2010 PCC USERS' CONFERENCE

Thursday

	Amphitheater	Emerald I	Emerald II	Diamond I	Diamond II	Open Lab & Exhibit Hall
7:30-8:30	Breakfast - Emerald III - AAP SOAPM Presentation					Lab open at 8:15
8:30-9:30	Top Pediatric Coding Questions (1 CEU Credit)	The Business of Vaccines	Introduction to Partner's Smart Report Suite (srs)	Keep Patients Coming Back With Partner's recaller	PCC EHR: Your Network and Hardware Needs	
9:45-11:45	Real Meaningful Use for Pediatricians	Provide the Best Care to Maximize Payments: New Vaccines and Other Coding Tips (2 CEU Credits)	Creating Powerful Presentations	Taking Partner Reports to New Levels: Advanced Spreadsheets	Introduction to PCC EHR	
11:45-1:00	Lunch - Emerald III - Speaker Ramesh Sachdeva, MD, FAAP: AAP and Quality Improvement					Lab open from 12:30-1:00
1:00-2:15	Show Me the Ropes: EHR Panel Discussion	Coding 2010: Modifying, Documenting, and Getting Paid (1 CEU Credit)	Scheduling Strategies: Roundtable Discussion	Using ECS Reports to Track Claim Status in Partner	Get to Know PCC eRx	
2:30-4:00	How to Do Your Own Pediatric Coding Audit (1 CEU Credit)	The Silents, Boomers, GenXers and GenYers: Managing the Generations	Managing Your Technical Risk	Maintaining Provider Work Schedules	Preparing for PCC EHR	
	Big Bash Celebration! Buses Leave at 4:30, 4:45, and 5:00 p.m.					

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2010 PCC USERS' CONFERENCE

Friday

	Amphitheater	Emerald I	Emerald II	Diamond I	Diamond II	Open Lab & Exhibit Hall
7:30-8:30	Breakfast - Emerald III - Speaker Christoph Lehmann, MD, FAAP: AAP and HIT					Lab open at 8:15
8:30-9:30	Creating Distinction in the Medical Practice	Top Ten Legal Issues Practices Need to Know	Changing Culture in the Workplace: Roundtable Discussion	What's New in Partner?	The Second Generation of Bright Futures	
9:45-11:45	How to be Successful in a Tough Economy	Negotiation in the New World of Managed Care	Financial Oversight With Partner Reports	Monitor Your Practice Health with PCC's Practice Vitals Dashboard	Creating Custom Reports Using srsgen	
11:45-1:00	Lunch - Emerald III					Lab open from 12:30-1:00
1:00-2:15	How to Get Government Funding for EHR	Finding and Keeping the Right People	Classic Partner Reports	Your Practice and the Internet: Things You May Not Know	Save Time and Money With Autoposting	Lab open until 4:00 p.m. (Exhibits Not Open)
Evening Activities	Shuttles to downtown 3:00-11:00 p.m., Open Lab will remain available until 4:00 p.m.					

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